


Microsoft

Windows XP Professional

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STUDY
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QUESTIONS, ANSWERS, AND
DETAILED EXPLANATIONS IN AN
EASY-TO-USE PRINTABLE FORMAT

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Chapter 1

Configuring and Troubleshooting the Desktop Environment

1. You are the desktop administrator for a mid-size accounting firm. Management has recently drafted new user guidelines that require a standard user profile to be created for all domain user accounts. In addition, domain users must be prevented from making permanent changes to this standard profile. After some planning and research, you create a standard company wide user profile and distribute it to all users. After a short while, you receive reports from some users saying that the changes they have made to their desktop configuration and settings have overwritten the profile settings you created in the standard profile. What two steps do you need to undertake in order to ensure that the standard profile is protected and that users cannot make permanent changes? Choose two. Each answer represents part of the solution.
- A. Open Control Panel. In System properties, copy a preconfigured User.dat file to the profile server.
 - B. Open the local default user profile. Rename Ntuser.dat to Ntuser.man.
 - C. Create a standard desktop and user configuration and copy the User.dat file from the folder to your network server.
 - D. Open Control Panel. In System properties, copy the standard user profile folder to the profile server. Grant the Everyone group the "Allow-Full Control" permission on the copied profile. Name the directory that contains the standard user profile Standard.man.
 - E. Remove the permission to View Folder Contents on all directories that hold the roaming profile for all users in the domain.
 - F. Open Control Panel. In System properties, copy the mandatory user profile to the profile server. Grant the Everyone group the Allow-Full Control permission on the copied profile. Change the profile type from Local to Roaming.

[Find the Answer](#) p. 181



2. AdepTek is a service company that employs 50 users. Adeptek's network has a Windows 2000 server and an Active Directory domain. All client computers run Windows XP Professional. AdepTek users often use several different computers for processing and printing customer invoices. They need to have their own desktop and user settings at each computer. How can AdepTek accomplish this using the least amount of administrative effort? Select the best answer.
- A. Create a shared folder on the server and copy each user's profile into the shared folder. Tell each user to map a drive to the shared folder.
 - B. Create a shared folder on the server and copy each user's profile into the shared folder. Have each user change their profile type from local to roaming.
 - C. Create a shared folder on the server and copy each user's profile into the shared folder. Configure a roaming profile for each user that points to the shared folder.
 - D. Have users copy their local profiles to a floppy disk. Tell each user to copy their settings from the floppy disk to the computer Documents and Settings folder.

[Find the Answer](#) p. 181

3. You are one of the desktop technicians for your Windows Server 2003 domain. Client operating systems in use include Windows 2000 Professional and Windows XP Professional. A user has called in a trouble ticket, due to the fact that their My Computer, My Network Places, and My Documents shortcuts are not on her desktop. Only the Recycle Bin shortcut displays. How can you resolve this issue for the end user? Select the best answer.
- A. Using Folder Options, switch to Windows Classic view and do nothing else.
 - B. Configure the display Properties applet in Control Panel by selecting the Customize button.
 - C. Right-click the Desktop and choose Show Desktop Icons.
 - D. Configure Folders Options using Windows Explorer

[Find the Answer](#) p. 181



4. You are a desktop administrator for your company and it is your primary responsibility to service requests of mobile users that frequently travel to customer sites. They all have Windows XP Professional installed on their laptop computers and use roaming profiles, per the company's requirement. When mobile users log on and connect to the company's network from customer sites, the roaming profiles often take several minutes to download to their laptops. The mobile users have complained about this and the need to save time. Recently, restrictions requiring Mobile users to use roaming profiles have been eased and it has been mandated that they will not be required to use them when they are at customer sites. However, they will need the roaming profiles when they work onsite at company headquarters. If it is possible, they would like to work around this length of logon issue and still use roaming profiles for the mobile users that are to be executed before any other actions are taken. How can you configure the mobile users' laptops for quicker log on times while retaining their roaming profiles, if at all possible? Select the best answer.
- A. Use group policy objects to configure the roaming profiles to be more optimized.
 - B. Mobile users should change their profile from Roaming to Local.
 - C. Mobile users should copy their roaming profile and use the copy to log on while at customer sites.
 - D. Mobile users should delete the roaming profiles and use the built-in default local profile.

[Find the Answer](#) p. 181



5. You are the desktop administrator for the Windows XP Professional desktop systems that are in use on the corporate Windows 2000 Active Directory network. Roaming profiles are in use for all domain users. When users log on and connect to the corporate network, the roaming profiles often take several minutes to download to their computers. Users store large amounts of data in their My Documents folder, which is part of their roaming profile. The domain users need to save time logging on, while retaining their My Documents folder. How can you reduce the time it takes for users to log on? Select the best answer.
- A. Remove the My Documents folder from their roaming profile.
 - B. Right-click the My Documents folder and then redirect the folder to the network.
 - C. Right-click the My Documents folder and choose Properties, click Find Target and browse to the shared profile folder on the network.
 - D. Create a new network share on the server. Right-click the My Documents folder and choose Properties, click Find target, and redirect the My Documents folder to the new network share.

[Find the Answer](#) p. 181



Answers: Chapter 1

1. B, F	Review Question p. 2	Detailed Explanation p. 193
2. C	Review Question p. 3	Detailed Explanation p. 193
3. B	Review Question p. 3	Detailed Explanation p. 194
4. A	Review Question p. 4	Detailed Explanation p. 194
5. D	Review Question p. 5	Detailed Explanation p. 194
6. C	Review Question p. 6	Detailed Explanation p. 195
7. D	Review Question p. 7	Detailed Explanation p. 195
8. B	Review Question p. 8	Detailed Explanation p. 196
9. A, E	Review Question p. 9	Detailed Explanation p. 196
10. A	Review Question p. 10	Detailed Explanation p. 197
11. C, F	Review Question p. 11	Detailed Explanation p. 197
12. D	Review Question p. 11	Detailed Explanation p. 198
13. A	Review Question p. 12	Detailed Explanation p. 198
14. D	Review Question p. 12	Detailed Explanation p. 199
15. C	Review Question p. 13	Detailed Explanation p. 199
16. A	Review Question p. 13	Detailed Explanation p. 200
17. D	Review Question p. 14	Detailed Explanation p. 201
18. See Explanation	Review Question p. 15	Detailed Explanation p. 201
19. See Explanation	Review Question p. 16	Detailed Explanation p. 202
20. See Explanation	Review Question p. 17	Detailed Explanation p. 203
21. See Explanation	Review Question p. 18	Detailed Explanation p. 203

Explanations: Chapter 1

1. [Review Question](#) p. 2

Answers: B, F

Explanation A. Simply copying the User.dat file, from Control Panel -> System Properties, will not provide enough user data and information for a profile distributed to all users.

Explanation B. By renaming a standard user profile to the .man extension, you create a mandatory user profile that has settings that will be applied each time the user logs on.

Explanation C. Simply copying the User.dat file, after creating a standard desktop and user configuration, will not provide enough user data and information for a profile distributed to all users.

Explanation D. Applying the Full Control permission will allow users to change and modify the profile, which is exactly the outcome you want to avoid in this scenario.

Explanation E. Simply hiding the profile from the users will not protect the file from determined users or from inadvertent file changes.

Explanation F. When you have a mandatory profile that you want to distribute to all domain users, you can copy the profile to a server location to which everyone has access. Then, configure the profile type on your computers to roaming profiles.

PrepLogic Question: [1148-101](#)

2. [Review Question](#) p. 3

Answers: C

Explanation A. Although the method where users map a drive to the shared folder would work, it involves too much administrative effort.

Explanation B. Ensuring each user changes their profile from local to roaming involves too much administrative effort.

Explanation C. With roaming profiles configured, each user will have their own shortcuts and user settings applied shortly after they log on to a computer in AdepTek's domain.

Explanation D. Users would not be able to copy their profiles to a floppy, because many of the user profile settings remain in memory. Furthermore, it is doubtful that a user's entire profile would fit on a single floppy.



PrepLogic Question: [1148-102](#)

3. [Review Question](#) p. 3

Answers: B

Explanation A. Switching to classic view only disables Web views in various Windows.

Explanation B. This is the correct answer for this scenario. By double-clicking the Display applet in Control Panel and choosing the Desktop tab and then hitting the Customize button you are able to click the My Computer, My Network Places, and My Documents check boxes in order to display these icons on the desktop.

Explanation C. The Show Desktop Icons function is enabled by default and will not help in this situation

Explanation D. Configuring Folders Options using Windows Explorer will not add the desktop shortcuts.

PrepLogic Question: [1148-103](#)

4. [Review Question](#) p. 4

Answers: A

Explanation A. This is the correct answer. You can use the Limit profile size policy setting to set the maximum size of the roaming user profile and determine the system's response when the limit is reached, so that if it is too large the user will be prompted to take action.

Explanation B. This is not a correct answer, because if mobile users change their profile from Roaming to Local, they would not be able to use the roaming profile.

Explanation C. This is not a correct answer, because there is no way for the mobile user to select a different profile at the Log on screen.

Explanation D. This is not a correct answer because, deleting the roaming profile and using the built-in default local profile would result in the loss of the mobile users' roaming profile.

PrepLogic Question: [1148-104](#)

5. [Review Question](#) p. 5

Answers: D



Explanation A. Removing the My Documents folder from their roaming profile would not allow users to retrieve and save files to the network server.

Explanation B. Clicking the My Documents folder and then redirect the folder to the network is not the correct answer. This command is not available.

Explanation C. "Right-click the My Documents folder and choose Properties, click Find Target and browse to the shared profile folder on the network" is not the correct answer. The My Documents folder is still in the user's roaming profile.

Explanation D. Redirecting the users' My Documents folders to a network share will remove My Documents from the roaming profile, thus reducing log on time.

PrepLogic Question: [1148-105](#)

6. [Review Question](#) p. 6

Answers: C

Explanation A. This is not the correct answer, as the Standards and formats setting is not on the Language tab. This drop-down list is for the default input language. By default, only English (United States) would be available to Sara.

Explanation B. This is not the correct answer. Choosing English (Canada) in the Default input language drop-down list would enable English (Canada) as the default input language and not as the format standard.

Explanation C. This is the correct answer, which will allow you to change the Standards and formats setting from English (United States) to English (Canada).

Explanation D. The Advanced tab option sets the Language for non-Unicode programs setting but does not change the standards and formats setting to English (Canada).

PrepLogic Question: [1148-106](#)

7. [Review Question](#) p. 7

Answers: D

Explanation A. There is no Install Language button.

Explanation B. You use the Install files for complex script and right-to-left languages (including Thai) option to add other languages such as Arabic and Hebrew. There is no option for Russian.

Explanation C. You cannot change the default input language from English to Russian

