

Microsoft


Consumer Windows Vista Support (70-623)

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PRINTABLES

PRINTABLE PRACTICE QUESTIONS

QUESTIONS, ANSWERS, AND
DETAILED EXPLANATIONS IN AN
EASY-TO-USE PRINTABLE FORMAT

 LearnSmart™

Chapter 1

Installing and Upgrading Windows Vista

1. You have installed Windows Vista on a new computer and are in the process of copying your user settings and files from an existing computer that is running Windows XP. This is required in order to maintain the application settings used by a third-party application that you must have installed on your computer. What kind of installation are you performing? Select the best answer.
- A. Upgrade
 - B. Initialization
 - C. Migration
 - D. Answer file-based

[Find the Answer](#) p. 69

2. A customer calls you in order to determine if his machine can be upgraded to Windows Vista. He indicates that he is currently running Windows XP Media Center and he wants to upgrade to Windows Vista Business. The Media Center capabilities are very important to him as he uses his PC as the core of his entertainment center. What is your recommendation? Select the best answer.
- A. He can upgrade and would benefit from the new features of Windows Vista Business such as the new Media Center capabilities.
 - B. He cannot upgrade and would probably be better served by upgrading to Windows Vista Home Premium.
 - C. He can upgrade and would gain the ability to use the Windows Fax and Scan feature.
 - D. He cannot upgrade to Windows Vista Business and should instead upgrade to Windows Vista Ultimate so that he can take advantage of the Media Center capabilities that are only in the Ultimate edition.

[Find the Answer](#) p. 69



3. A customer walks into the store where you work as a PC technician. She asks you if she can upgrade her computer to Windows Vista Home Premium. On further investigation, you discover that she is currently running Windows XP Professional and that her computer has a 3.0 GHz P4 processor with 2 GB RAM. Can she upgrade her computer and why? Select the best answer.
- A. No. She cannot upgrade her computer because it does not have enough RAM.
 - B. No. She cannot upgrade her computer because Windows Vista Home Premium does not allow an upgrade from Windows XP Professional.
 - C. Yes. She can upgrade and there will likely be no problems.
 - D. Yes. She can upgrade, but she will not be able to connect to an Active Directory network.

[Find the Answer](#) p. 69

4. A customer is planning to purchase a laptop that comes with Windows Vista Home Basic and would like to upgrade the laptop to Windows Vista Business for use on her company's network. Will this user be able to perform an upgrade from one version of Vista to the other and why? Select the best answer.
- A. Yes. You can upgrade any Vista edition to any higher Vista edition. Since Windows Vista Home Basic is one of the lowest, it will be no problem to upgrade it to Business edition.
 - B. No. You cannot upgrade Vista Home Basic to Vista Business.
 - C. No. You cannot upgrade from any edition of Vista to any other edition. Upgrades are only for previous Microsoft operating systems.
 - D. Yes. However, you will have to patch the Windows Vista Home Basic edition first using the Windows Easy Transfer application.

[Find the Answer](#) p. 69



5. A customer has purchased a laptop running Windows Vista Ultimate edition. He wants to transfer his data files from another laptop that is running Windows NT 4.0 Workstation. Which tools from Microsoft can aid in the transfer of the files and settings? Choose all that apply.
- A. Windows Easy Transfer
 - B. Windows Explorer
 - C. CMD Batch Files and Scripts
 - D. Group Policies

[Find the Answer](#) p. 69

6. You are a consumer support technician for a large national computer reseller. A user is requesting that you assist them in preparing to install Windows Vista. She requests information on the different editions of Windows Vista and suggestions as to their suitable use. Which if the following are valid editions of Windows Vista? Choose all that apply.
- A. Windows Vista Enterprise
 - B. Windows Vista Business
 - C. Windows Vista Professional
 - D. Windows Vista Workstation

[Find the Answer](#) p. 69



Answers: Chapter 1

1. C	Review Question p. 2	Detailed Explanation p. 78
2. B	Review Question p. 2	Detailed Explanation p. 78
3. B	Review Question p. 3	Detailed Explanation p. 79
4. B	Review Question p. 3	Detailed Explanation p. 79
5. B, C	Review Question p. 4	Detailed Explanation p. 80
6. A, B	Review Question p. 4	Detailed Explanation p. 80
7. B	Review Question p. 5	Detailed Explanation p. 81
8. B	Review Question p. 5	Detailed Explanation p. 81
9. B	Review Question p. 7	Detailed Explanation p. 82
10. B	Review Question p. 7	Detailed Explanation p. 82
11. B	Review Question p. 8	Detailed Explanation p. 83
12. B	Review Question p. 8	Detailed Explanation p. 84
13. A, B	Review Question p. 9	Detailed Explanation p. 84
14. A, B	Review Question p. 9	Detailed Explanation p. 85
15. B	Review Question p. 10	Detailed Explanation p. 85
16. B	Review Question p. 10	Detailed Explanation p. 86
17. B	Review Question p. 11	Detailed Explanation p. 86
18. B	Review Question p. 11	Detailed Explanation p. 87
19. B	Review Question p. 12	Detailed Explanation p. 87
20. B	Review Question p. 12	Detailed Explanation p. 87

Explanations: Chapter 1

1. [Review Question](#) p. 2

Answers: C

Explanation A. An upgrade is an installation that involves installing Windows Vista on top of an existing installation such as Windows XP. Since this installation is not installed on top of an existing operating system it does not classify as an upgrade.

Explanation B. There is no such installation process known as initialization. Although initialization is a generic concept that may apply to any installation, Windows Vista installations are referenced as upgrades, migrations or simply installs.

Explanation C. When you install Windows Vista on a formatted hard drive without an existing operating system and then copy user files and settings, you are performing a migration and not an upgrade.

Explanation D. An answer-file based installation is usually called an automated or unattended installation. There is no indication that this installation falls into this category.

PrepLogic Question: [11106-100](#)

2. [Review Question](#) p. 2

Answers: B

Explanation A. Incorrect. Windows Vista Business does not support upgrading from Windows XP Media Center and it does not include Media Center capabilities. It is designed for use in small businesses.

Explanation B. Correct. You can upgrade from Windows XP Media Center to Windows Vista Home Premium and the Home Premium edition does support Media Center capabilities. It is less powerful than Windows Vista Ultimate, but the Ultimate edition has extra features that are mostly beneficial in large enterprise environments.

Explanation C. Incorrect. While Windows Vista Business does include a Windows Fax and Scan feature, it is not possible to upgrade from Windows XP Media Center to Windows Vista Business.

Explanation D. Incorrect. Media Center capabilities are in the Ultimate edition, but they are also in the Home Premium edition. Unless the consumer needs additional features that are not mentioned in the question, he would be better served by upgrading to Windows Vista Home Premium in relation to cost.



PrepLogic Question: [11106-101](#)

3. [Review Question](#) p. 3

Answers: B

Explanation A. Incorrect. Windows Vista requires only 512 MB RAM as a minimum requirement. The recommended memory is 512 MB RAM for the Home Basic edition and 1 GB RAM for all other editions.

Explanation B. Correct. Windows XP Professional can only be upgraded to Windows Vista Business or Ultimate editions. A clean install is required to load Windows Vista Home Basic or Home Premium on a computer running Windows XP Professional. This customer's hardware would allow for a clean install, but the Windows XP Professional operating system does not allow for an upgrade to the edition she desires.

Explanation C. Incorrect. Windows XP Professional can only be upgraded to Windows Vista Business or Ultimate editions. To install any other edition on a Windows XP Professional machine requires a clean install.

Explanation D. Incorrect. Windows Vista Home Basic and Premium editions do not support connections to Active Directory networks. This is only supported in the Business and Ultimate editions. However, she still cannot upgrade because Windows Vista Home Basic and Premium do not allow an upgrade from Windows XP Professional. She will have to perform a clean install.

PrepLogic Question: [11106-102](#)

4. [Review Question](#) p. 3

Answers: B

Explanation A. Incorrect. You can only upgrade Windows Vista Home Basic to Home Premium or Ultimate editions. For this reason, the customer could not upgrade from Home Basic to Business.

Explanation B. Correct. You cannot upgrade from Vista Home Basic to Vista Business though you can upgrade to the Ultimate edition. In order to move from Vista Home Basic to Vista Business, the customer will have to reinstall Windows Vista. It is also useful to know that there are five actual editions of Windows Vista in common distribution: Home Basic, Home Premium, Business, Enterprise and Ultimate. All editions are available for purchase by the general public with the exception of Windows Vista Enterprise Edition. This edition is only available to Microsoft volume license customers.

Explanation C. Incorrect. While you can upgrade from previous Microsoft operating



systems such as Windows XP Professional, it is not true that you cannot upgrade from one edition of Windows Vista to another. There are, however, limits in this area. You cannot upgrade from Vista Home Basic to Vista Business. For this reason, the answer is No. However, this answer is incorrect based on the reason given.

Explanation D. Incorrect. The Windows Easy Transfer application is the replacement for the old File and Settings Transfer wizard in Windows XP. It is not used to patch the different editions of Windows Vista in any way. You cannot upgrade from Windows Vista Home Basic to Windows Vista Business in any way. A clean install will be required.

PrepLogic Question: [11106-103](#)

5. [Review Question](#) p. 4

Answers: B, C

Explanation A. Incorrect. Windows Easy Transfer can only be used to transfer files from Windows 2000 machines running Service Pack 4 and files and settings from Windows XP Service Pack 2 and Windows Vista. Since it does not support Windows NT, it will not be useful in this scenario.

Explanation B. Correct. You can use Windows Explorer to copy the files to removable media on the Windows NT Workstation computer and then again to transfer the files from the removable media to the Windows Vista computer.

Explanation C. Correct. The CMD command shell has been in Windows NT since the first version (version 3.1) and can therefore be used to develop scripts for transfer of user data. User settings cannot be migrated directly from Windows NT to Windows Vista.

Explanation D. Incorrect. There are no group policies that will provide direct support for the transfer of data files from an NT Workstation computer to a Windows Vista computer.

PrepLogic Question: [11106-104](#)

6. [Review Question](#) p. 4

Answers: A, B

Explanation A. Correct. Windows Vista Enterprise is a valid edition of Windows Vista; however, it is only available to volume license customers. You would need to verify with the user that she is working in an environment with a volume license agreement with Microsoft.

