
Money-Back Guarantee Refund Request

PrepLogic offers a Money-Back Guarantee on all training products. If for any reason the customer is unsatisfied with a purchase made within 30 days, PrepLogic will refund the customer's money with a small 15% processing fee. Certain terms and restrictions apply to PrepLogic's Money-Back Guarantee. To be considered for a Money-Back Guarantee Refund, follow and complete the indicated steps. Submissions must be postmarked no later than 30 days from original order paid in full date. Please allow 30 days to process your Money Back Guarantee Refund Request.

- Completely fill out this Money-Back Guarantee Refund Request form
- Include a copy of your original sales receipt
- Send your completed Money-Back Guarantee Refund Request form and original sales receipt via certified USPS postal mail or FedEx with signature required for delivery postmarked within 30 Days from the date of purchase to PrepLogic at the address indicated below
- Your submission must be postmarked no later than 30 days after the date indicated on your original sales receipt

Order Number _____ Date of Purchase _____

Product Name _____ Purchase Price _____

Name on purchase receipt _____ Telephone Number _____
please print

Billing Address _____ email _____
necessary for refund approval or denial

Date of Request _____

Reason for Refund Request _____

Purchaser's Name _____ Purchaser's Signature _____
please print

Terms of Refund

By signing this Money-Back Guarantee Refund Request form, you are entering into a legally binding agreement with PrepLogic wherein you agree to all terms and conditions of the PrepLogic Money Back Guarantee program including your agreement not to pursue charge back credit through your financial institution. Any charge back attempt will void your eligibility for the Money Back Guarantee program.

Mail Request to:

PrepLogic
Attn: Money-Back Guarantee
1300 N. Westshore Blvd. Suite 125
Tampa, Florida 33607

For Internal Use - Do Not Write Below This Line

Date Received _____ Amount of Refund Approved
 Denied

Charge-Back Verified _____ Reason if Denied _____
initial

Manager's Signature _____
please print